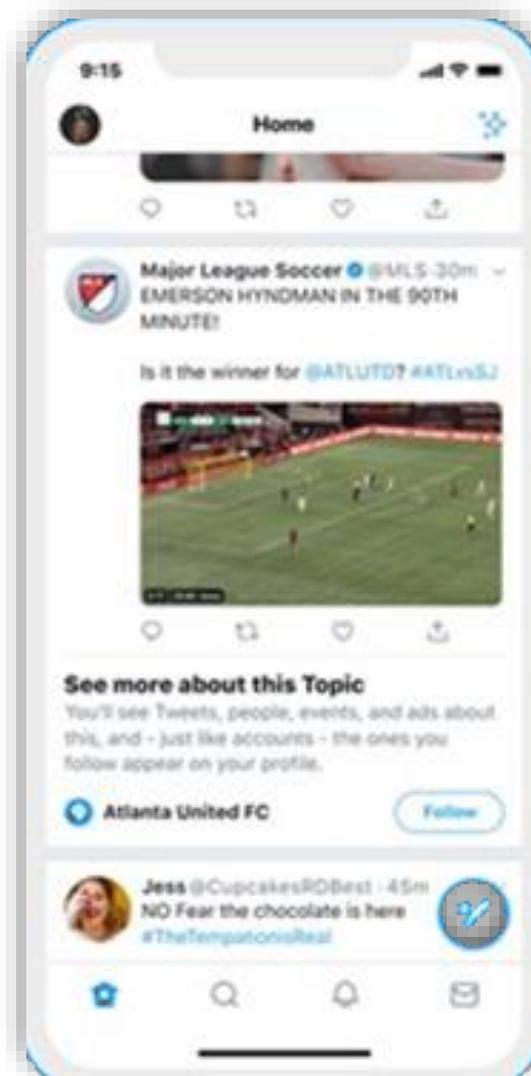


Evaluation

Experimental protocols, datasets, metrics

Information Retrieval

Topic feeds



Search

The image shows a screenshot of a Google search results page. At the top left is the Google logo. The search bar contains the text 'conversational search'. To the right of the search bar are icons for a close button (X), a microphone, and a search icon. Below the search bar is a navigation bar with links for 'All', 'Images', 'News', 'Videos', 'Maps', and 'More', along with 'Settings' and 'Tools'. The search results show 'About 32,700,000 results (0.58 seconds)'. The first result is a featured snippet from Techopedia, defining conversational search as a new philosophy for human/computer interaction. The second result is from Zoovu, explaining how conversational search can convert searchers into buyers. The third result is from SearchEngineland, reporting on Google's 'Conversational Search' going live. The fourth result is from Algolia Blog, discussing how conversational search allows users to submit queries through voice.

Google

conversational search

All Images News Videos Maps More Settings Tools

About 32,700,000 results (0.58 seconds)

Conversational search is a new kind of philosophy for human/computer interaction. The principle behind **conversational search** is that a user can speak a sentence into a device, and that device can respond with a full sentence. Mar 14, 2017

www.techopedia.com › definition › conversational-search

[What is Conversational Search? - Definition from Techopedia](#)

About Featured Snippets Feedback

zoovu.com › conversational-search ▼

[What is Conversational Search & How Does it Work? | Zoovu](#)

Conversational search is the ultimate way to convert searchers into buyers by leveraging AI to optimize every step of the buyer's journey. Using AI to understand and predict what the customer needs to increase conversion and customer satisfaction.

searchengineland.com › googles-impressive-conversati... ▼

[Google's Impressive "Conversational Search" Goes Live On ...](#)

May 22, 2013 - Now Google's **conversational search** is allowing searchers to get casual with the service, plus it sets things up to entice searchers to share more ...

blog.algolia.com › conversational-search ▼

[What is conversational search? | Algolia Blog](#)

Dec 1, 2019 - It allows users to submit queries, typically through voice, and receive answers in

Answer generation

Human

Generative BST 2.7B

I like rap. It's probably not good for fishing.

I listen to rap when I go fishing too! What kind of rap do you listen to?

Really? I am from the south so I like trap music

I'm from the south too! I live in louisiana. What part of the south are you from?

Machine translation

The screenshot shows the Google Translate interface. At the top, the source language is 'Portuguese - detected' and the target language is 'English'. The input text in Portuguese is: 'Eddie Van Halen se calhar não sabia que estava a mudar as regras do hard rock com Eruption, solo de guitarra que em menos de dois minutos deu ao instrumento toda uma nova linguagem.' The translated text in English is: 'Eddie Van Halen probably didn't know he was changing the rules of hard rock with Eruption, guitar solo that in less than two minutes gave the instrument a whole new language.' The interface includes a close button (X) between the text boxes, a speaker icon for audio playback, a microphone icon for voice input, and a 'Feedback' link at the bottom right. The URL 'translate.google.com' is visible at the bottom left.

Portuguese - detected ↔ English

Eddie Van Halen se calhar não sabia que estava a mudar as regras do hard rock com Eruption, solo de guitarra que em menos de dois minutos deu ao instrumento toda uma nova linguagem.

Eddie Van Halen probably didn't know he was changing the rules of hard rock with Eruption, guitar solo that in less than two minutes gave the instrument a whole new language.

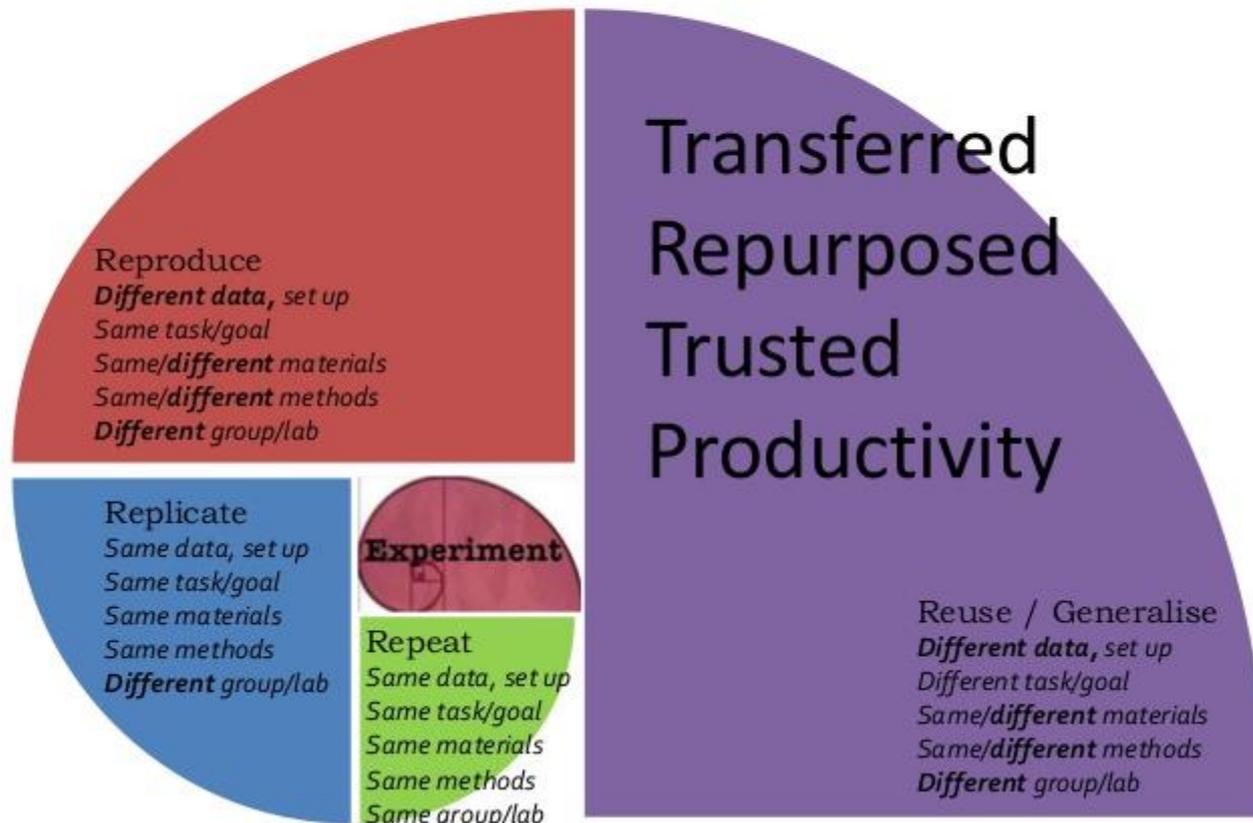
Open in Google Translate [Feedback](#)

translate.google.com

How to benchmark the correctness of
natural language processing and
information retrieval algorithms?

The R* Nautilus

with thanks to Nicola Ferro for the visualisation



Essential aspects of a sound evaluation

- Experimental protocol
 - Is the task/problem clear? Is it a standard task?
 - Detailed description of the experimental setup:
 - identify all steps of the experiments.
- Reference dataset
 - Use a well known dataset if possible.
 - If not, how was the data obtained?
 - Clear separation between training and test set.
- Evaluation metrics
 - Prefer the commonly used metrics by the community.
 - Check which statistical test is most adequate.

Experimental setups

- There are experimental setups made available by different organizations:
 - TREC: <http://trec.nist.gov/tracks.html>
 - CLEF: <http://clef2017.clef-initiative.eu/>
 - SemEVAL: <http://alt.qcri.org/semeval2017/>
 - Visual recognition: <http://image-net.org/challenges/LSVRC/>
- These experimental setups define a protocol, a dataset (documents and relevance judgments) and suggest a set of metrics to evaluate performance.

What is a standard task?

- Experimental setups are designed to develop a *language processing algorithm* to address a specific task.
 - Topic detection
 - Search by example
 - Ranking annotations
 - Real-time summarization
 - Conversational search
- Datasets exist for all the above tasks.

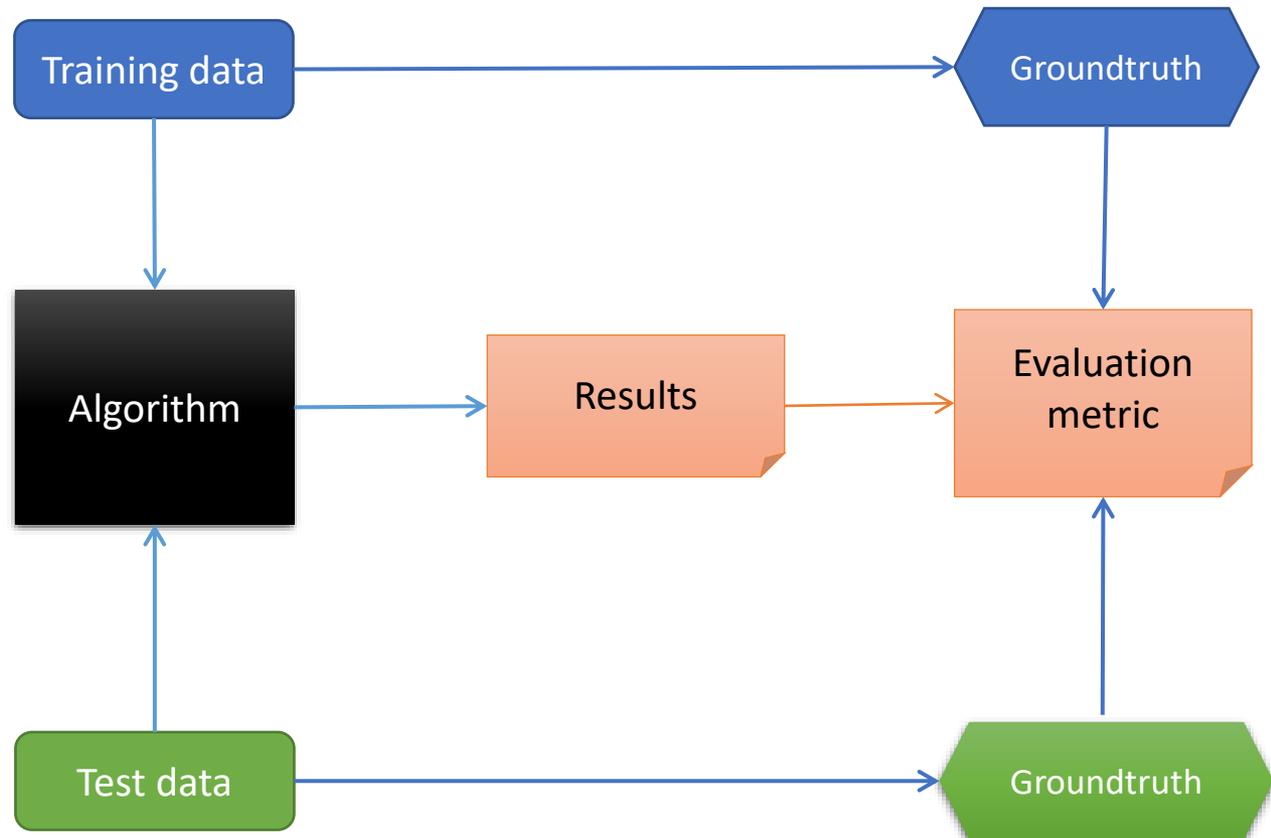


Sunset
Horizon
Clouds
Orange
Desert

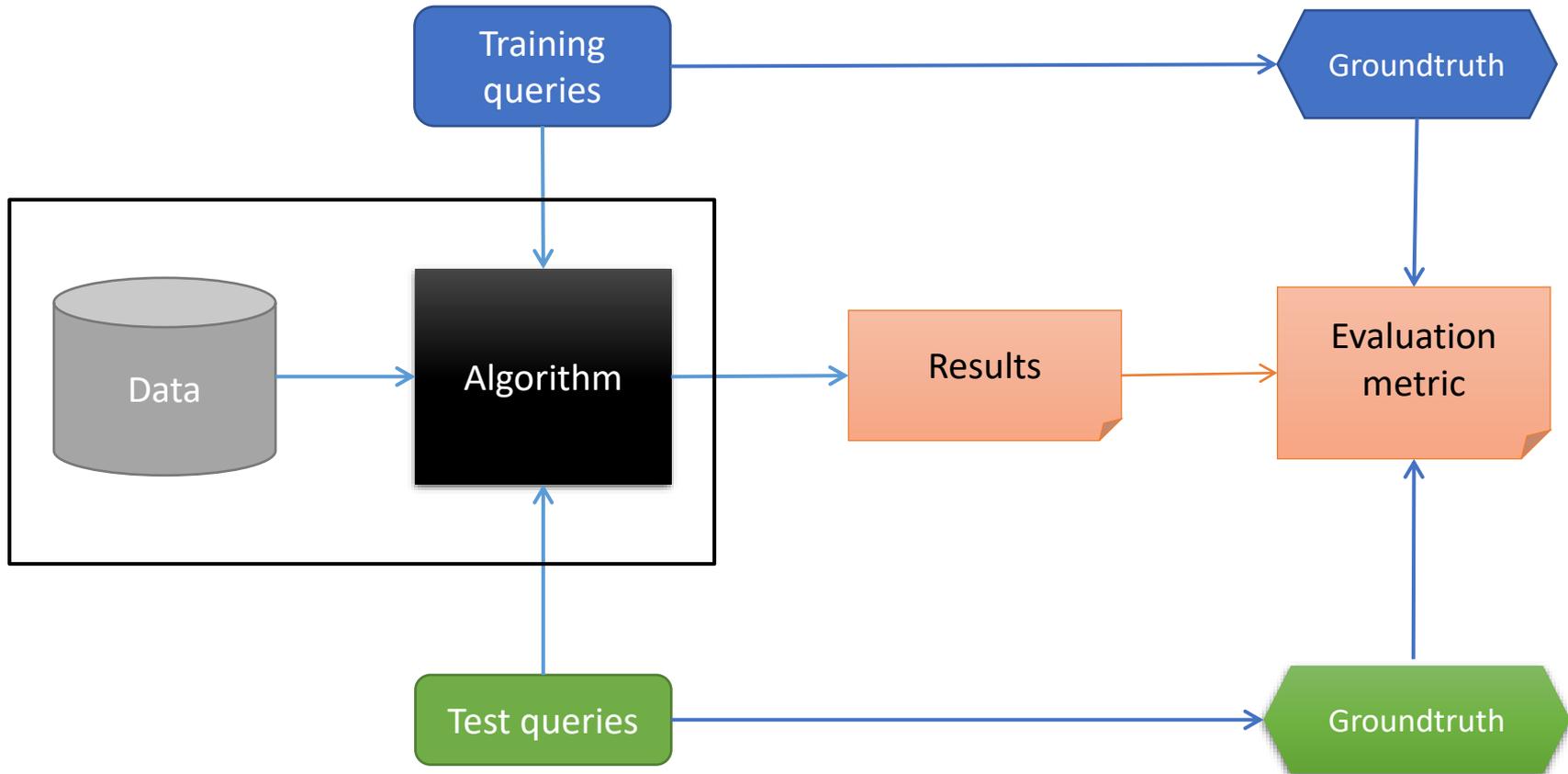
Examples of standard tasks

- For example, current “hot” tasks:
 - Conversational recommendation
 - Conversational search: <http://www.treccast.ai/>
 - Medical Visual QA: <https://www.imageclef.org/2019/medical/vqa>
 - Health misinformation: <https://trec-health-misinfo.github.io/>
 - ...
- Several forums exist with different tasks:
 - TREC: Blog search, opinion leader, patent search, Web search, document categorization...
 - CLEF: Plagiarism detection, expert search, wikipedia mining, multimodal image tagging, medical image search...
 - Others: Japanese, Russian, Spanish, etc...

A classification evaluation protocol



A retrieval evaluation protocol



Essential aspects of a sound evaluation

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Reference datasets

- A reference dataset is made of:
 - a collection of documents
 - a set of training queries
 - a set of test queries
 - the relevance judgments of the pairs query-document.
- Reference datasets are as important as metrics for evaluating the proposed method.
 - Many different datasets exist for standard tasks.
 - Reference datasets set the difficulty level of the task.
 - Allow a fair comparison across different methods.

Ground-truth

- Ground-truth tells the scientist how the method must behave.
- The ultimate goal is to devise a method that produces exactly the same output as the ground-truth.

| | | Ground-truth | |
|--------|-------|----------------|----------------|
| | | True | False |
| Method | True | True positive | False positive |
| | False | False negative | True negative |

Type I error

Type II error

Annotate these pictures with keywords:



Groundtruth



People
Nepal
Mother
Baby
Colorful dress
Fence



Sunset
Horizon
Clouds
Orange
Desert



Flowers
Yellow
Nature



Beach
Sea
Palm tree
White-sand
Clear sky

Groundtruth can be incomplete, not all groundtruth is of equal importance/relevance.

Relevance judgments -> Groundtruth

- Judgments can be obtained by **experts** or by **crowdsourcing**
 - Human relevance judgments can be incorrect and inconsistent
- How do we measure the quality of human judgments?

$$kappa = \frac{p(A) - p(E)}{1 - p(E)}$$

$p(A)$ -> proportion of times humans agreed

$p(E)$ -> probability of agreeing by chance

- Values above 0.8 are considered good
- Values between 0.67 and 0.8 are considered fair
- Values below 0.67 are considered dubious

Example of relevance judgments

- Category of a document/image/video
- Query-document pair
- Reference translations

Essential aspects of a sound evaluation

- Experimental protocol
 - Is the task/problem clear? Is it a standard task?
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Evaluation metrics

- Complete relevance judgments
 - Ranked relevance judgments
 - Binary relevance judgments
- Incomplete relevance judgments (Web scale eval.)
 - Binary relevance judgments
 - Multi-level relevance judgments

Binary relevance judgments

$$Accuracy = \frac{truePos + trueNeg}{truePos + falsePos + trueNeg + falseNeg}$$

$$Precision = \frac{truePos}{truePos + falsePos}$$

$$Recall = \frac{truePos}{truePos + falseNeg}$$

$$F_1 = \frac{2}{\frac{1}{P} + \frac{1}{R}}$$

| | | Ground-truth | |
|--------|-------|----------------|----------------|
| | | True | False |
| Method | True | True positive | False positive |
| | False | False negative | True negative |

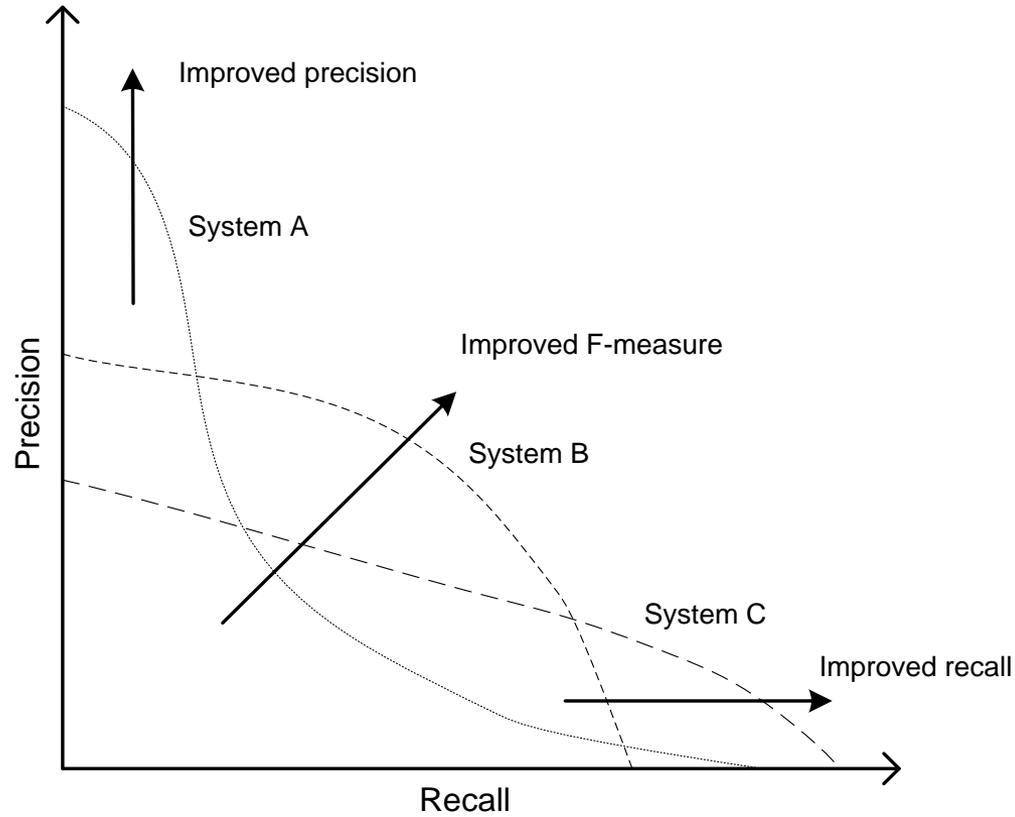
Em PT: exatidão, precisão e abrangência.

Why not accuracy?

You easily get 99.999999% by not retrieving non-relevant results!!!

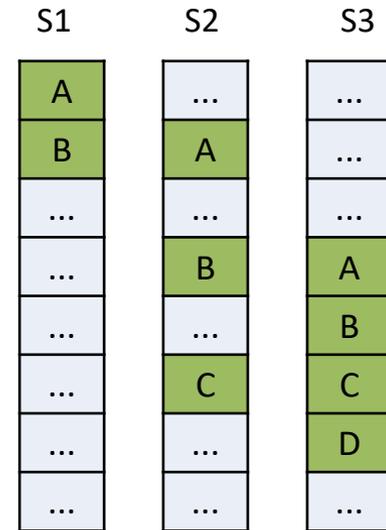
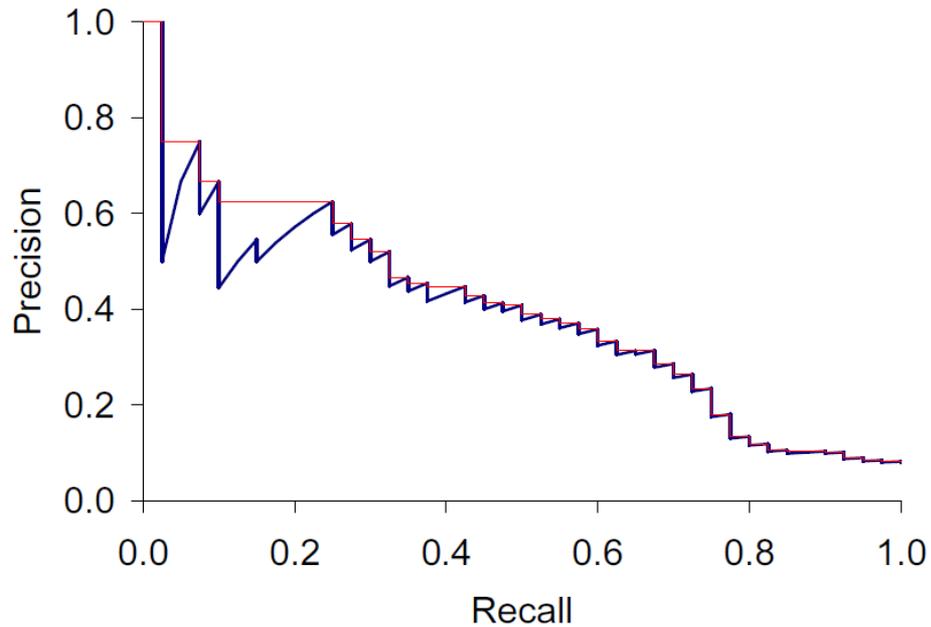
$$\textit{Accuracy} = \frac{\textit{truePos} + \textit{trueNeg}}{\textit{truePos} + \textit{falsePos} + \textit{trueNeg} + \textit{falseNeg}}$$

Precision-recall graphs for ranked results



| S1 | S2 | S3 |
|-----|-----|-----|
| A | ... | ... |
| B | A | ... |
| ... | ... | ... |
| ... | B | A |
| ... | ... | B |
| ... | C | C |
| ... | ... | D |
| ... | ... | ... |

Interpolated precision-recall graphs



Average Precision

- Web systems favor high-precision methods (P@20)
- Other more robust metric is AP:

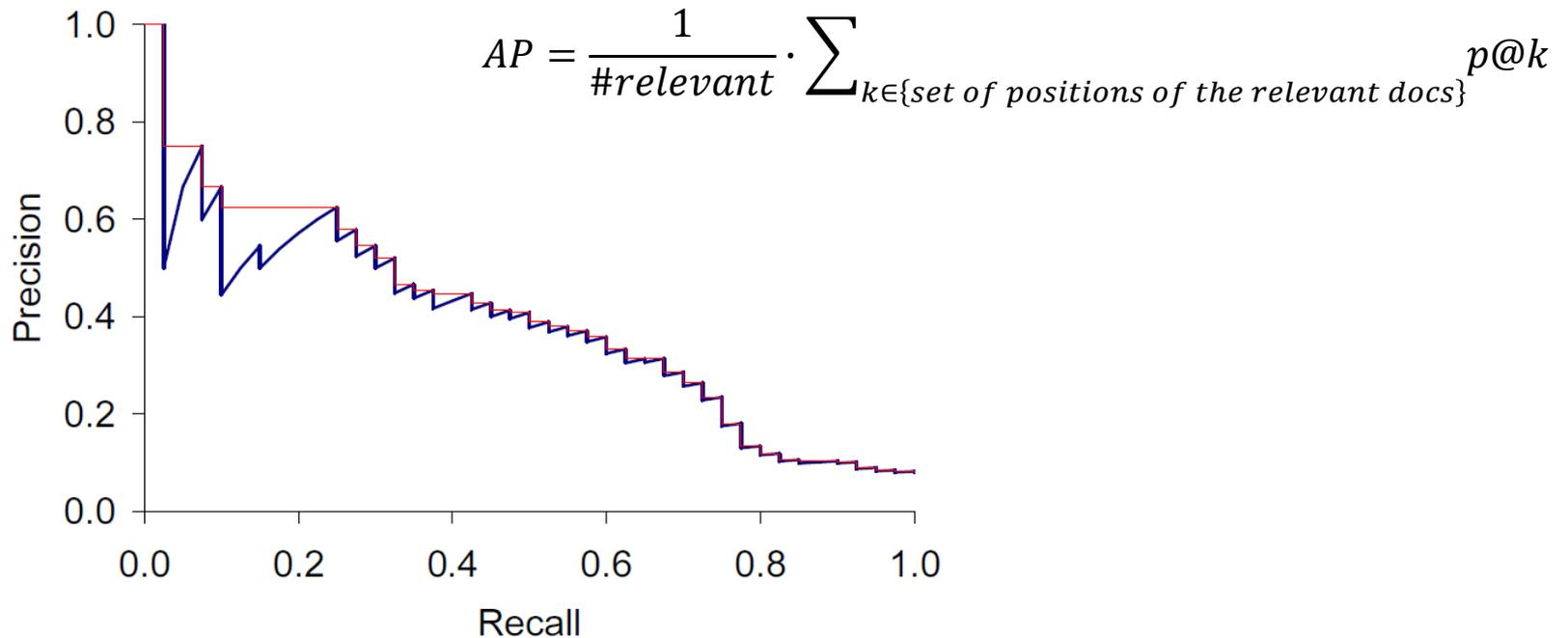
$$AP = \frac{1}{\#relevant} \cdot \sum_{k \in \{set\ of\ positions\ of\ the\ relevant\ docs\}} p@k$$

$$AP = \frac{1}{4} \cdot \left(\frac{1}{2} + \frac{2}{4} + \frac{3}{6} \right) = 0.375$$

| |
|---|
| 1 |
| 2 |
| 3 |
| 4 |
| 5 |
| 6 |
| 7 |
| 8 |

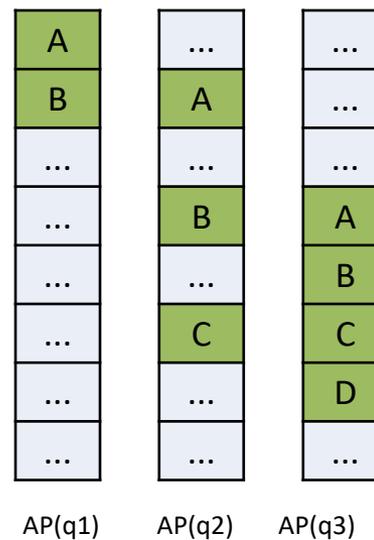
Average Precision

- Average precision is the area under the P-R curve



Mean Average Precision (MAP)

- MAP evaluates the system for a given range of queries.
- It summarizes the global system performance in one single value.
- It is the mean of the average precision of a set of n queries:



$$MAP = \frac{AP(q_1) + AP(q_2) + AP(q_3) + \dots + AP(q_n)}{n}$$

Web scale evaluation

- It is impossible to know all relevant documents.
 - It is too expensive or time-consuming.
- **nDCG**, **BPref** and **Inferred AP** are three measures to evaluate a system with incomplete ground-truth.
- These metrics use the concept of **pooled results**

Results pooling

- This technique is used when the dataset is too large to be completely examined.
- Considering the results of 10 systems:
 - Examine the top 100 results of each system
 - Label all documents according to its relevance
 - Use the labeled results as ground-truth to evaluate all systems.
- **Drawback: can't compute recall, AP and MAP**

Relevance

- Some documents are more relevant than others.
 - Documents have different levels of relevance.
- The position of a document in the rank is also important to the user.
 - Relevant documents ranked top count more.



DCG: Incomplete multi-level relevance

- The Discounted Cumulative Gain measure, considers the notion of multi-level relevance:

$$DCG_m \propto 2^{rel_i} - 1 \quad rel_i = \{0,1,2,3, \dots\}$$

- The DCG measure, also considers the position where the document is on the rank:

$$DCG_m = \sum_{i=1}^m \frac{2^{rel_i} - 1}{\log_2(1 + i)} \quad rel_i = \{0,1,2,3, \dots\}$$



- The normalized metric measures the deviation from the optimal sort order:

$$nDCG_m = \frac{DCG_m}{bestDCG_m}$$

Efficiency metrics

| Metric name | Description |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Elapsed indexing time | Measures the amount of time necessary to build a document index on a particular system. |
| Indexing processor time | Measures the CPU seconds used in building a document index. This is similar to elapsed time, but does not count time waiting for I/O or speed gains from parallelism. |
| Query throughput | Number of queries processed per second. |
| Query latency | The amount of time a user must wait after issuing a query before receiving a response, measured in milliseconds. This can be measured using the mean, but is often more instructive when used with the median or a percentile bound. |
| Indexing temporary space | Amount of temporary disk space used while creating an index. |
| Index size | Amount of storage necessary to store the index files. |

Summary

- Metrics for complete relevance judgments
 - Binary: Precision, Recall, F-measure, Average Precision, Mean AP
 - Ranked: Spearman, Kendal-tau
- Metrics for incomplete relevance judgments
 - Binary: Bpref, InfMAP
 - Multi-valued: Normalized DCG
- Evaluation collections / resources
 - See TRECVID and ImageCLEF for multimedia datasets.
 - See TREC and CLEF forums for Web and large-scale datasets
 - User search interaction, Geographic IR, Expert finding, Blog search, Plagiarism,...
 - Use trec_eval application to evaluate your system



Chapter 8